



HOSTED VOICE

An efficient solution for voice services — whether you have 5 lines or 2000 located in a single building or across multiple locations.

Hosted Voice

EASE OF MAINTENANCE AND MANAGEMENT

Shentel will host, maintain and update our cloud-based system for you.

LOWER CAPITAL COSTS

No internal PBX is required, so the only start up costs are for minimal networking equipment and phones.

PREDICTABLE OPERATING EXPENSE

You will only be charged for monthly voice and data usage, which is calculated per telephone, to ensure accurate billing with no surprises. *Long distance not included.*

QUALITY PROTECTION AND RELIABLE SERVICE

Shentel's fully redundant network architecture means you never have to worry about data safety or network reliability.

UNIFIED COMMUNICATIONS

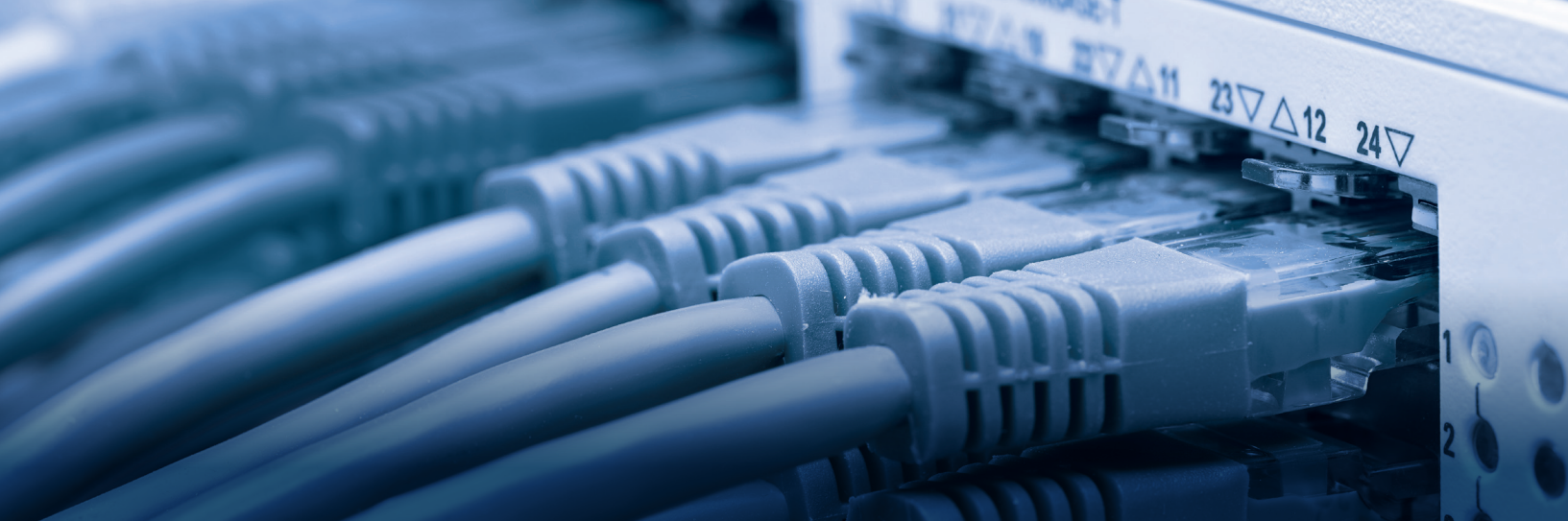
Unite all of your devices on one platform, enabling quick configuration changes and flexibility of implementation. Calls from your desk or mobile phone can both appear as your office number.

VERSATILE BASELINE AND UPGRADES

In addition to the standard features available with our Hosted Voice service, we will manage the addition of new features that will be made readily available to you.

SELECTION OF PROFESSIONAL DEVICES

Shentel uses a variety of Polycom Phones for all of our Hosted Voice solutions, enabling you to choose what voice devices best suit your business.



ABOUT SHENTEL

Headquartered in Edinburg, VA, Shentel was built to serve rural customers with the same world class services available anywhere. Our advance fiber network is built to ensure you keep pace with the ever-changing demands of our networked world. We look forward to partnering with you.

Frequently Asked Questions

HOW DOES HOSTED VOICE WORK?

Hosted Voice service uses a secure, reliable cloud-based network on Shentel's infrastructure to send and receive voice and data transmissions.

WHAT IS REQUIRED TO TRANSITION TO HOSTED VOICE SOLUTION?

Once your internal network is correctly setup, Shentel will provide the data connection and the appropriate IP phones to handle your specific needs.

WHAT IF CHANGES ARE REQUIRED AFTER THE TRANSITION?

You can easily self-manage your changes with an intuitive web portal, eliminating the expense of a 3rd party to make the changes. Hosted Voice is extremely flexible

and growth is easy. There are also options for mobility if you have remote workers.

HOW WILL HOSTED VOICE SOLUTION DIFFER FROM OUR CURRENT VOICE SYSTEM?

The service works just like regular Centrex or a PBX so there is internal extension dialing as well as dial "9" access to the world. You can usually keep your existing numbers or we can provide new numbers as needed.

DOES HOSTED VOICE SOLUTION MAKE SENSE FOR MY BUSINESS?

Our network has been optimized to provide the best service possible, ensuring that you can expand, upgrade, or implement your system in any setting you require.

SHENTEL[®]business
FIBER STRONG