



## WebFax

A business class paperless solution allowing you to send and receive fax messages online and to an email address.

# WebFax

#### **IP BASED SOLUTION**

WebFax from Shentel Business is a carrier-grade solution aimed at solving reliability issues with IP-based faxing. Our advanced cloud architecture delivers industry leading fax success rates along with a robust set of features and built-in security measures.

Our solution is easily deployed in a matter of days and scalable to an unlimited number of users and unlimited fax numbers. It easily integrates reliable faxing with other applications. Users can send and receive faxes directly from any internet-connected device and never worry about getting a busy signal or unnecessary spending on excess ink, paper and toner.

#### **MANY WAYS TO FAX**



# Email gateway

Send and receive faxes directly from any email client. All emails are authenticated with an SPF record check. For additional security, TLS encryption is supported.



#### 

A secure, mobile-friendly, cross-browser compatible web interface. Send and receive faxes, access fax history, modify account settings, set or remove permissions, manage workflow, and provision new users.



## Security

A HIPAA compliant fax service that provides you a secure and reliable way to transmit mission critical documents.



#### Faxbridge

Cut costs and consolidate faxing with our ultra-reliable VoIP fax adapter. The plug and play HTTPS adapters allow you to easily integrate physical fax devices with our WebFax cloud fax solution.







#### **ABOUT SHENTEL**

Headquartered in Edinburg, VA,
Shentel was built to serve rural
customers with the same world class
services available anywhere. Our
advanced fiber network is built to
ensure you keep pace with the
ever-changing demands of our
networked world. We look forward to
partnering with you.

# How is WebFax by Shentel Business different?

#### **TECHNOLOGY**

We utilize a unique state-of-the-art cloud and telephony infrastructure that separates us from other hosted providers. Our years of combined industry experience along with our testing methodology, allows us to find areas to improve reliability and predictability in fax protocol resulting in a solution that outperforms other IP-based fax solutions in several measurable benchmarks including speed of transmission, document conversion, document rendering, and overall fax success rate.

#### **SECURITY AND COMPLIANCE**

Our solution is built as a secure method to deliver confidential and/ or mission critical documents. We use military-grade encryption and operational practices to protect the confidentiality of each and every document both in transit and at rest.

