



WHAT IS PRIMARY RATE INTERFACE (PRI)

PRI is a scalable, cost-effective, digital voice solution designed to help your business stay connected and make the most of your existing communication systems.

Shentel Fiber Services: PRI Voice

Why Voice PRI is Beneficial for Your Business

ULTRA RELIABLE

PRI is a digital circuit which uses our state-of-the-art fiber optic network and redundant switching infrastructure to deliver reliable, digital voice services.

UNMATCHED CLARITY

Voice communications are much clearer with a PRI voice system's digital end-to-end connection, helping eliminate unwanted noise typically experienced in analog solutions.

SCALABILITY

With a standard of 23 B channels for voice and a D channel for routing and controlling the information, you can easily scale your capacity to meet your communications needs. We provide services in single PRI increments and can provision additional capacity quickly and efficiently.



ABOUT SHENTEL

Headquartered in Edinburg, VA, Shentel was built to serve rural customers with the same world class services available anywhere. Our advance fiber network is built to ensure you keep pace with the ever-changing demands of our networked world. We look forward to partnering with you.

Frequently Asked Questions

WHY SHOULD I USE A PRI (PRIMARY RATE INTERFACE)?

The PRI is the current standard for delivering voice service to a traditional PBX. We can help you make the most of your communications system with PRI voice services delivered over our state-of-the-art fiber optic network.

HOW DOES A PRI VOICE SYSTEM WORK?

A PRI voice phone system delivers digital voice to multiple end-users over a single interface.

HOW MANY CONNECTIONS CAN A PRI LINE HANDLE?

Each PRI has the capability for 23 simultaneous voice connections as well as a data channel for call routing and signaling.

DOES A PRI VOICE PHONE SYSTEM MAKE SENSE FOR MY BUSINESS?

With its expanded features, standard interface and reliability, the PRI voice phone system allows you to provide professional service at very little incremental cost.

SHENTEL business